



QUALITY POLICY

BHF Technologies is committed to understanding and meeting the changing requirements of its customers, providing a service which exceeds expectations and is consistently professional. BHF is accredited to ISO 9001:2015 for Quality Management Systems for the supply, service, and support of filtration products

This is achieved through:

- The ongoing development of procedures and processes within the business to ensure BHF's products and services are continually maintained and improved upon, including ongoing compliance with all relevant statutory and other obligations, standards, specifications, and codes of practice.
- Periodical review of the Quality Management System to ensure its ongoing effective application, establishing and reviewing measurable quality targets and objectives.
- The development and maintenance of training regimes and communication methods within the business, so that employees are always up to date with the requirements of the Quality Management System.
- Providing a workplace that is stimulating, rewarding, and strives to meet the technical and professional aspirations of employees.
- Identifying, reporting, investigating, and resolving all non-conformances, and taking action to prevent recurrences.
- Actively monitoring the Quality Management System through regular reviews and the gathering of feedback, so that it remains relevant to the activities and operations of BHF, and to meet or exceed the needs and reasonable expectations of internal and external clients, regulatory authorities, and the community.

Authorised by:

Wayne Shub
Managing Director

