

# COMPANY CHARTER

BHF Technologies supplies filtration products from some of the world's leading manufacturers, as well as service and support, to a range of industries across Australia, including food & beverages, biotechnology, healthcare, energy and resources, water treatment, and general industry.

Every business requires a set of policies to enable it to grow and prosper. BHF's policies have been defined under:

ISO 9001:2015 accreditation

AS/NZS 4801 - Occupational Health and Safety Management System Standard

ISO 14001 - Environment Management System Standard

In line with ISO accreditation and the above principles, we have established a set of core values that we aspire to:

- Expertise. BHF was founded on the concept of backing up high quality products with ongoing expert industry knowledge and assistance.
- Service. The BHF philosophy is a simple one: Go The Extra Mile. This means consistent and attentive service, always.
- Stock On Hand. We guarantee reliable short and long term stock availability specific to clients' needs, backed by localised, fast, low cost delivery.
- Environmental Efficiency. We help you reduce process downtime and waste. Good for your bottom line and good for the environment.
- Quality Management. ISO 9001:2105 accreditation ensures the integrity and consistency of our products and services.
- Relationships. The backbone of our company is its people, and the key to our success has been in building strong relationships based on communication, trust, and reliability.

Authorised by:

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